

Wednesday - Friday October 6-8, 2021

Raleigh Convention Center 500 South Salisbury Street Raleigh, North Carolina 27601



# Raleigh Convention Center Wednesday - Friday, October 6-8, 2021

The 26th Annual North Carolina Workers' Compensation Educational Conference will be held October 6 -8, 2021, at the Raleigh Convention Center. To protect the safety of in-person attendees, the Conference will carefully follow all public health protocols.

The program is organized by the North Carolina Industrial Commission. The goal of this conference is to educate those who participate in the North Carolina workers' compensation system regarding current rules, procedures, policies and forms and to provide an opportunity for dialogue among these participants. The presenters include the Chair and Section Heads of the Industrial Commission, plaintiff's and defense attorneys, physicians, medical and vocational rehabilitation specialists and mediators. Breakout sessions will be utilized to discuss certain topics in greater detail, while other topics will be presented from a more general perspective.

## Who Should Attend?

All employers, insurance adjusters, self-insurers, third-party administrators, safety & human resource managers, plaintiff's and defense attorneys, paralegals, health care providers, mediators and medical and vocational rehabilitation providers are encouraged to attend. Anyone with a professional interest in the workers' compensation system in North Carolina will receive valuable information at the conference.

# **Continuing Education Credits**

Participants may be eligible for up to 12 hours of continuing education credits. Application will be made for credits in the following occupations: attorneys (CLE), paralegals (CPE), insurance adjusters (CE credit), human resources professionals (SHRM), and rehabilitation providers (CE for CRC, CDMS and CCM). COHNs, CRRNs and any other discipline will be provided, upon request, with a certificate of completion for credit submission. For adjusters, the conference sessions are grouped into three courses. **Adjusters must complete all sessions in each course to receive credits for that course.** 

Insurance adjusters also should be aware that the North Carolina Department of Insurance does not award credit to non-resident adjusters with North Carolina licenses unless domiciled in North Carolina as an adjuster. For general information concerning licensing and CE requirements for adjusters in North Carolina, please contact the North Carolina Department of Insurance at (919) 807-6800.

# **Materials**

Attendees will be able to download the materials via internet prior to the conference. Please look for the link in an email announcement from IWCF@bellsouth.net when the materials are available. Please provide an accurate and legible email address when you register to ensure receipt of the instructions. Also, please add IWCF@bellsouth.net to your email safe sender list as a trusted contact.

### **Hotel Information**

The host hotel for our conference is:

#### THE RALEIGH MARRIOTT CITY CENTER

501 Fayetteville Street, Raleigh, NC 27601 • Across the street from the Convention Center

Conference Rate: \$205.00/night • Rate Cut-Off Date: September 7, 2021

The conference group rate will not be available if the room blocks become full prior to the cut-off date; make your reservations early. Click here to book your group rate for North Carolina Workers Compensation Conference. Or call 888-236-2427 (hold times may be lengthy).

Raleigh Convention Center Parking Information

Please visit the Convention Center's website at www.raleighconvention.com/directions for detailed driving directions to the two parking garages you should use for our conference (the Performing Arts Deck and the Marriott Deck, both located on the corner of Lenoir and Salisbury Streets). Please check back prior to your arrival for the cost, availability, and instructions for discount event parking for conference attendees. Marriott guests must self-park rather than valet-park to receive the event parking rate. Exhibitors should go to the underground parking garage of the Convention Center located on the corner of Lenoir and Dawson Streets to unload booth materials and equipment; a garage attendant will provide unloading instructions and parking directions upon arrival.



FRIDAY, OCTOBER 8, 2021



Social Media: Legal and Ethical Considerations
Treating the Patient and Maximizing Return to Work Potential
Medicare Set Asides, Other Medical Expenses, and Future Medical Considerations
Maximizing Post-Injury Earning Capacity
Rehabilitation Case Manager Ethics
Recent Developments in Mediation
Compassion Fatigue: The Price We Pay as Professional Problem Solvers
Ethical Considerations for Adjusters and Attorneys
A View from the Chair
Practical Tips for Successful Appeals to the Full Commission
Exploring Non-Pharmacological, Multi-Disciplinary Pain Treatment Options
Implicit Bias in Workers' Compensation Cases
Update on Recent Rulemaking and Executive Secretary's Office
Deputy Commissioner Section Updates and Hot Topics
Update from the Clerk's Office and Claims Administration

# **SCHEDULE OF SESSIONS**

The Case Management System
Case Law Update

### WEDNESDAY, OCTOBER 6, 2021

1:00 – 1:15 PM	Opening Remarks	8:00 AM	Continental Breakfast
	General Sessions	8:30 – 9:45 AM	General Sessions
3:15 – 3:45 PM	Break – Visit Exhibit Hall	9:45 – 10:15 AM	Break – Visit Exhibit Hall
3:45 – 5:15 PM	General Sessions	10:15 – 12:30 PM	General Sessions
5:15 – 6:15 PM	Adjourn/Reception Begins	12:30 PM	Adjourn

# THURSDAY, OCTOBER 7, 2021

8:00 AM	Continental Breakfast				
8:30 – 9:30 AM	General Sessions				
9:30 – 10:00 AM	Break – Visit Exhibit Hall				
10:00 – 12:00 PM	Concurrent Breakout Sessions (Choose I of II)				
12:00 – 1:30 PM	Luncheon (included)				
1:30 – 2:30 PM	Concurrent Breakout Sessions (Choose I of II)				
2:30 – 3:00 PM	Break – Visit Exhibit Hall				
3:00 – 4:00 PM	Concurrent Breakout Sessions (Choose I of II)				
4:00 PM	Adjourn	11 (1) (1) (1) (1) (1) (1) (1) (1) (1) (	and the second		
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Registration Fees: \$300.00 per person paid on or before July 31, 2021

\$325.00 per person paid on or before August 31, 2021

\$375.00 per person paid after August 31, 2021

Registration Fees include sessions, access to materials, reception, luncheon, and 2 breakfasts

Two registration options are available.

- 1. Payment by Credit Card (MasterCard, VISA or American Express) go to www.iwcf.us/schedule/ and click on link under NORTH CAROLINA.
- 2. **Payment by Check** Complete, copy and return this form for each attendee, along with a check made payable to the IWCF (International Workers' Compensation Foundation, Inc.), and mail to IWCF, 570 Memorial Circle, Suite 320, Ormond Beach, FL 32174.

Name:						
					Title:	
Address:						
City:					State:	Zip:
Telephone:					Fax:	
Email:						
Email:  Area of Practice:   Employer   Employee   Health & Safety Specialist   Insurer   TPA   Attorney   Mediator   Paralegal   Occup. Health Nurse   Health Care Provider   Medical Rehab Specialist   Vocational Rehab Specialist   Human Resources Professional   Other:  CONTINUING EDUCATION CREDITS - Application will be made for up to 12 hours of credit for Attorney CLE, Paralegal CPE, Adjuster CE, SHRM CE, Rehabilitation CRC/CDMS/CCM credits; and COHN, CRRN contact hours. Any other discipline will be provided, upon request, with a certificate of completion. Please note special Department of Insurance rules for adjusters.						
Please indicate the CE	credits you will	be seeking:				
NC Attorney - Bar #:		NC Adjuster - NPN #:				
	Paralegal	SHRM	CCM	CRC	CDMS	_OHN

**LODGING** - The host hotel is: THE RALEIGH MARRIOTT CITY CENTER - 501 Fayetteville Street, Raleigh, NC 27601 • Across the street from the Raleigh Convention Center; Conference Rate: \$205.00/night • Rate cut-off September 7, 2021. The conference group rate will not be available if the room block becomes full prior to the cut-off date; make your reservations early. Click here to **book your group rate for North Carolina Workers Compensation Conference**. Or call 888-236-2427 (hold times may be lengthy).

**MATERIALS** - Download the materials via internet prior to the conference. Please look for the link in an email announcement when the materials are available. Please be sure to provide an accurate and legible email address when you register to ensure receipt of the instructions.

**DRESS CODE** - Casual clothing is appropriate for all events.

**CANCELLATION REFUND POLICY** - Cancellation of pre-registration must be made before 5:00 p.m. on September 24, 2021. Substitution of attendee is recommended in lieu of cancellation after that date. The full registration fee will be forfeited if you fail to attend or cancel timely.

**SPECIAL NEEDS** - Individuals attending the conference who may need auxiliary aids or special services are requested to provide notice of their needs in writing no later than 10 working days before the conference so that appropriate arrangements can be made.

For further information contact the IWCF at Tel: (386) 677-0041; Fax: (386) 677-0155; Email: IWCF@bellsouth.net International Workers' Compensation Foundation, 570 Memorial Circle, Suite 320, Ormond Beach, FL 32174.



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# ATTENTION EXHIBITORS

Fee of \$900 includes two (2) complimentary registrations for exhibitor representatives. A separate registration form should be completed for each additional registrant.

Space is offered on a first come, first served basis and will only be reserved upon our receipt of your registration. Register online (credit cards only). Or send an advance copy of this form and your 1st three choices of booth location by fax to (386) 677-0155 or email to iwcf@bellsouth.net. For additional information regarding exhibit area, contact the IWCF at (386) 677-0041. Booth set-up will be in the exhibitor area on Wed., Oct. 6th, 10 A.M. - 1 P.M. Tear down will be on Fri., Oct. 8th, 12:50 P.M.

The reception, continental breakfasts and refreshment breaks will be held in the Exhibition Ballroom. Registration fee includes one 8'x10' booth or 6' draped table and two chairs, identification sign, registration for two representatives and twenty-four hour security. Full fee forfeiture if unable to attend.

**Kids' Chance of North Carolina** (www.kidschancenc.org) invites all vendors to donate an item to be auctioned during the Wednesday reception. All donations are tax deductible and donors will be recognized. For more information, please contact:

**Marty Baier, Silent Auction Chair** 

(919) 622-5995 or email: marty@baierinvestigations.com

Paul Sequin, Executive Director - Kids' Chance

(800) 246-8599 ext 116 or email: kidschancenc@gmail.com

### **EXHIBITOR INSURANCE HOLD/HARMLESS CLAUSE**

Exhibitor assumes entire responsibility and hereby agrees to protect, indemnify, defend, save, and hold harmless the International Workers' Compensation Foundation (IWCF), its employees and agents, and Chelsea Place Meetings and its employees and agents, against all claims, losses and damages to persons or property, governmental charges or fines and attorney fees arising out of its exhibits excluding any such liability caused by the sole negligence or concurrent comparative negligence of Chelsea Place Meetings and its employees and agents, as well as the IWCF, its members, employees and agents.

In addition, exhibitor acknowledges that Chelsea Place Meetings and the IWCF do not maintain insurance covering exhibitors' property or potential liabilities and that it is the sole responsibility of the exhibitor to obtain insurance covering such losses by exhibitor. Exhibitor shall obtain and keep in force during the exhibit period policies of comprehensive general liability insurance and contractual liability insurance and specifically referring to contractual liability set forth in the foregoing paragraphs hereof, in an amount not less than \$1,000,000 combined single limit for personal injury and property damage. Chelsea Place Meetings and the IWCF shall be included in such policies as additionally named insureds for this convention only.

AUTHORIZED	
SIGNATURE: _	
DATE:	

# SPONSORSHIP OPPORTUNITY

You are invited to register as a sponsor for the Twenty Sixth Annual North Carolina Workers' Compensation Educational Conference. The following sponsorship levels are available:

#### Gold: \$1,000 Contribution

- Complimentary Attendee Registration.
- Organization name and contact information will appear in conference program.
- Organization name will appear on a large "Thank You Sponsor" sign in exhibit area.

#### Silver: \$500 Contribution

 Organization name will appear on a large "Thank You Sponsor" sign in exhibit area.

CHECK CATEGORY WHICH APPLIES:  ☐ EXHIBITOR  ☐ SPONSORSHIP ☐ Gold ☐ Silver	
Company Name:	
Specialty:	
Contact Person:	
Title:	
Address:	
City:	
State	Zip:
Phone:	
Fax:	
Email Address:	
<b>EXHIBITORS &amp; GOI</b>	LD SPONSORS ONLY
Comp. Registrant #1:	Mana O Tida
Email:	
	ORS ONLY
Comp. Registrant #2:	
Email:	Name & Title

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- **2. Payment by Check** Complete, copy, and return this form along with a check made payable to IWCF (International Workers' Compensation Foundation, Inc.) and mail to IWCF, 570 Memorial Circle, Suite 320, Ormond Beach, FL 32174.



