

The Twenty-Sixth Annual North Carolina Workers' Compensation Educational Conference

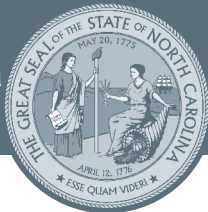


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Tuesday - Friday
October 5-8, 2021
Virtual Conference

Pre-Recorded Presentations Followed by Live Q&A
Sessions Also Available Online October 18-22, 2021

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The 26th Annual North Carolina Workers' Compensation Educational Conference will be held October 5-8, 2021, in a purely virtual format. The initial scheduled presentation of each session (pre-recorded) will be immediately followed by a period of live Q&A with the presenter(s). For the convenience of attendees, sessions will also be available to view on-demand after the initial presentation from October 18 through October 22. However, please note that **insurance adjusters qualify for continuing education credits only when participating in sessions at the scheduled time with the live Q&A component**, per the requirements of the North Carolina Department of Insurance.

Who Should Attend?

Employers, insurance adjusters, self-insurers, third-party administrators, safety and human resource managers, plaintiff's and defense attorneys, paralegals, health care providers, mediators, and medical and vocational rehabilitation providers are encouraged to attend. Anyone with a professional interest in the workers' compensation system in North Carolina will receive valuable information at the Conference.

Continuing Education Credits

Participants may be eligible for up to 12 hours of continuing education credits (11 hours for adjusters). Application will be made for credits in the following occupations: attorneys (CLE), paralegals (CPE), insurance adjusters (CE credit), human resources professionals (SHRM), and rehabilitation providers (CE for CRC, CDMS, and CCM). COHNs, CRRNs, and any other discipline will be provided, upon request, with a certificate of completion for credit submission. For adjusters, the Conference sessions are grouped into four courses. **Adjusters must complete all sessions in each course at the scheduled time with the live Q&A components to receive credits for that course.**

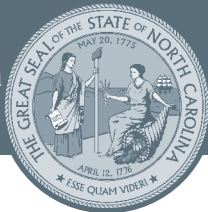
Adjusters also should be aware that the North Carolina Department of Insurance does not award credit to non-resident adjusters with North Carolina licenses unless domiciled in North Carolina as an adjuster. For general information concerning licensing and CE requirements for adjusters in North Carolina, please contact the North Carolina Department of Insurance at (919) 807-6800.

Access to Content

Attendees will receive an email with instructions to sign in and access the sessions and content via the internet prior to the Conference. Please be sure to provide an accurate and legible email address when you register to ensure receipt of the instructions. Also, please add IWCF@bellsouth.net to your email software safe sender list as a trusted contact. For registrations received after 2 p.m. (Eastern) on October 4, instructions will be emailed on the next business day.



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SCHEDULE OF SESSIONS

TUESDAY, OCTOBER 5, 2021

- 9:00 - 9:15 am **Opening Remarks**
Philip A. Baddour, III, Chair, NCIC
- 9:15 - 10:15 am **Maximizing the Injured Worker's Post-Injury Earning Capacity: Vocational Rehabilitation, Job Search, Labor Market Analysis, & Retraining**
Jennifer Segnere, Attorney at Law, Johnson & Groninger PLLC, Durham, NC; Heather Baker, Attorney at Law, Teague Campbell Dennis & Gorbam, LLP, Raleigh, NC; Gina Vieceli, Professional Vocational Services, LLC, Holly Springs, NC
- 10:15 - 10:45 am **Break - Visit Exhibit Hall**
- 10:45 - 11:45 am **Update from the Clerk's Office and Claims Administration**
Emily Baucom, Clerk, NCIC; Mike Mackay, Director of Claims Administration, NCIC
- 11:45 - 1:00 pm **Lunch Break - Visit Virtual Exhibit Hall**
- 1:00 - 1:30 pm **Update on Recent Commission Rulemaking**
Gina Cammarano, Rulemaking Coordinator, NCIC

WEDNESDAY, OCTOBER 6, 2021

Concurrent Break-Out Sessions:

- 9:00 - 10:00 am **Break-Out Sessions: (Choose one (1) session of two (2) listed below)**
- I. Practical Tips for Successful Appeals to the Full Commission**
Jim Gillen, Commissioner, NCIC; April Gladkin, Lead Law Clerk and Full Commission Trial Court Administrator, NCIC; John McCabe, Attorney at Law, The Law Offices of John M. McCabe, PA, Cary, NC; Joy Brewer, Attorney at Law, Brewer Defense Group, Raleigh, NC
- II. Compassion Fatigue: The Price We Pay as Professional Problem Solvers**
(Fulfills 1 hour Substance Abuse / Mental Health credit for attorneys)
Candace Hoffman, Attorney at Law, North Carolina Lawyer Assistance Program, Raleigh, NC
- 10:00 - 10:30 am **Break - Visit Exhibit Hall**
- 10:30 - 11:30 am **Break-Out Sessions: (Choose one (1) session of two (2) listed below)**
- I. Ethical Considerations for Adjusters and Attorneys in Workers' Compensation Claims**
(Fulfills 1 hour Ethics credit for attorneys and adjusters)
Stephanie Gay, Aegis Administrative Services, Inc., Raleigh, NC; Tracey Jones, Attorney at Law, Teague Campbell Dennis & Gorbam, LLP, Raleigh, NC; Leann Gerlach, Attorney at Law, Ricci Law Firm, Raleigh, NC
- II. A Perspective from the Bench: Best Practices for Handling Common Yet Challenging Case Types and Issues. (Topics for discussion: Pro Se Plaintiffs, Dismissals, Death Benefit Claims, and Average Weekly Wage)**
Celeste Harris, Deputy Commissioner, NCIC; Wes Saunders, Deputy Commissioner, NCIC; Tiffany Mack Smith, Deputy Commissioner, NCIC; Erin Taylor, Deputy Commissioner, NCIC
- 11:30 - 1:00 pm **Lunch Break - Visit Virtual Exhibit Hall**
- 1:00 - 2:00 pm **Treating the Workers' Compensation Patient and Maximizing Return-to-Work Potential**
Richard Moore, Jr., M.D., EmergeOrtho, Wilmington, NC; Whitney Wallace Williams, Attorney at Law, Wallace & Graham PA, Salisbury, NC; Jerri Simmons, Attorney at Law, Cranfill, Sumner & Hartzog, LLP, Charlotte, NC

THURSDAY, OCTOBER 7, 2021

Concurrent Break-Out Sessions:

- 9:00 - 10:00 am **Break-Out Sessions: (Choose one (1) session of two (2) listed below)**
- I. Executive Secretary's Office Update and Deputy Commissioner Section Update**

Meredith Henderson, Executive Secretary, NCIC; Tammy Nance, Chief Deputy Commissioner, NCIC

II. Medicare Set Asides, Non-MSA-Covered Medical Expenses, and Other Future Medical Considerations when Evaluating and Settling Cases

Casey Francis, Attorney at Law, Deuteran Law Group, Greensboro, NC; Shannon Metcalf, Attorney at Law, Hedrick Gardner Kincheloe & Garofalo LLP, Charlotte, NC

10:00 - 10:30 am **Break - Visit Exhibit Hall**

10:30 - 11:30 am **Break-Out Sessions: (Choose one (1) session of two (2) listed below)**

I. Harnessing Cloud-Based Applications to Improve Stakeholder Experience at the Industrial Commission: A Look at the Commission's New Case Management System
(Fulfills 1 hour Technology credit for attorneys)

Tim Frost, CIO, NCIC; Emily Baucom, Clerk, NCIC; Meredith Henderson, Executive Secretary, NCIC

II. Avoiding Ethical Dilemmas in Case Management
(Fulfills Ethics requirement for CCM, CRC, and CDMS)
Vicki Hewitt-McNeil, Medical Rehabilitation Nurse, NCIC; Jodie Nolf, RN, CCM, Nolf Case Management and Consulting, LLC, Raleigh, NC

11:30 - 1:00 pm **Lunch Break - Visit Virtual Exhibit Hall**

1:00 - 2:00 pm **Break-Out Sessions: (Choose one (1) session of two (2) listed below)**

I. Navigating Recent Developments in Workers' Compensation Mediation

John Schafer, Deputy Commissioner and Dispute Resolution Coordinator, NCIC; V. Ginger Adams, DRC Certified Mediator, Adams Mediation, Raleigh, NC; Joey Barnes, DRC Certified Mediator, Barnes Mediation, Charlotte, NC; Collins Barwick, DRC Certified Mediator, Barwick Mediation, Raleigh, NC

II. Implicit Bias in Workers' Compensation Cases
Megan Callaban, Attorney at Law, Cardinal Law Partners, Greensboro, NC; Gemma Saluta, Attorney at Law, Womble Bond Dickinson, Winston-Salem, NC; Michael Robinson, Program Director, NCCJ-Triad, Greensboro, NC

FRIDAY, OCTOBER 8, 2021

9:00 - 9:15 am **A View from the Chair**

Philip A. Baddour, III, Chair, NCIC

9:15 - 10:15 am **Social Media: Legal and Ethical Considerations**

(Fulfills 1 hour Ethics credit for attorneys and adjusters)

E. Stewart Poisson, Attorney at Law, Poisson, Poisson & Bower, PLLC, Wilmington, NC; Dalton Green, Attorney at Law, Hedrick Gardner Kincheloe & Garofalo LLP, Wilmington, NC

10:15 to 10:45 am **Break - Visit Exhibit Hall**

10:45 - 11:45 am **Exploring Non-Pharmacological, Multi-Disciplinary Pain Treatment Options Under Rule 401 of the Opioid Rules**

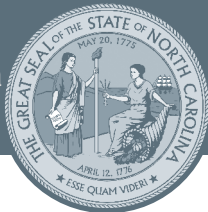
David Zub, M.D., EmergeOrtho, Wilmington, NC; Les Phillips, Ph.D., EmergeOrtho, Raleigh, NC; Richard Armstrong, CCSP, Triangle Chiropractic, Durham, NC; David Turner, MT, Healing Touch Charlotte, Inc., Charlotte, NC

11:45 to 12:45 pm **Lunch Break - Visit Exhibit Hall**

12:45 - 2:00 pm **Case Law Update**

Vernon Sumwalt, Attorney at Law, The Sumwalt Group, Charlotte, NC; Bruce Hamilton, Attorney at Law, Teague Campbell Dennis & Gorbam, LLP, Raleigh, NC

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Registration Fees: \$300.00 per person paid on or before July 31, 2021
\$325.00 per person paid on or after August 1, 2021
Registration Fees include sessions, access to presentation materials, and continuing education credits.

Two registration options are available.

1. **Payment by Credit Card** (MasterCard, VISA or American Express) - go to www.iwcf.us/schedule/ and click on link under NORTH CAROLINA.
2. **Payment by Check** Complete, copy and return this form for each attendee, along with a check made payable to the IWCF (International Workers' Compensation Foundation, Inc.), and mail to IWCF, 570 Memorial Circle, Suite 320, Ormond Beach, FL 32174.

Name: _____

Business Name: _____ Title: _____

Address: _____

City: _____ State: _____ Zip: _____

Telephone: _____ Fax: _____

Email: _____

Area of Practice: ☐ Employer ☐ Employee ☐ Health & Safety Specialist ☐ Insurer ☐ TPA ☐ Attorney ☐ Mediator
☐ Paralegal ☐ Occup. Health Nurse ☐ Health Care Provider ☐ Medical Rehab Specialist ☐ Vocational Rehab Specialist
☐ Human Resources Professional ☐ Other: _____

CONTINUING EDUCATION CREDITS - Application will be made for up to 11 hours of credit for adjusters and up to 12 hours of credit for Attorney CLE, Paralegal CPE, SHRM CE, Rehabilitation CRC/CDMS/CCM credits, and COHN, CRRN contact hours. Any other discipline will be provided, upon request, with a certificate of completion. Please note special Department of Insurance rules for adjusters.

Please indicate the CE credits you will be seeking:

NC Attorney - Bar #: _____ NC Adjuster - NPN #: _____
_____ Paralegal _____ SHRM _____ CCM _____ CRC _____ CDMS _____ OHN

ACCESS TO CONTENT

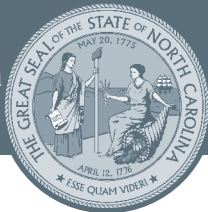
Attendees will receive an email message from with instructions from IWCF@bellsouth.net to sign in and access the sessions and content via the internet prior to the Conference. Please be sure to provide an accurate and legible email address when you register to ensure receipt of the link. ***Note: Any text, including Q&A and chat, submitted through the Conference platform or by email may be captured or broadcast as part of the Conference. Unlawful harassment and derogatory comments are not allowed and recording or broadcasting Conference presentations are expressly prohibited.***

CANCELLATION REFUND POLICY - Cancellation of pre-registration must be made before 5:00 p.m. on September 24, 2021. Substitution of attendee is recommended in lieu of cancellation after that date. The full registration fee will be forfeited if you fail to attend or cancel timely.

*For further information contact the IWCF at Tel: (386) 677-0041; Fax: (386) 677-0155; Email: IWCF@bellsouth.net
International Workers' Compensation Foundation, 570 Memorial Circle, Suite 320, Ormond Beach, FL 32174.*

Net proceeds from this event, if any, go to the International Workers' Compensation Foundation (FEIN# 35-1737364), a non-profit organization, to further its work in workers' compensation education and outreach.

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ATTENTION EXHIBITORS

Fee of \$500 includes:

- 24/7 access to your virtual booth from Oct. 5 – Oct. 8, 2021, and Oct. 18-22, 2021
- Customized look to fit your branding, including your company logo
- Opportunity to capture leads when attendees visit your booth
- Conference prize drawing for attendees who visit the most booths
- Attract visitors by offering prize drawings at your booth
- Welcome attendees to your booth with a link to a pre-recorded video that runs when they visit
- Access to Conference sessions for 2 company representatives

On receipt of your registration, we will send your contact person the instructions. Register online (credit card only) at https://www.compevent.com/north_carolina. Or for payment by check, use this form and fax an advance copy to (386) 677-0155 or email it to IWCF@bellsouth.net. For additional information regarding exhibits, contact the IWCF at (386) 677-0041.

EXHIBITOR INSURANCE HOLD/HARMLESS CLAUSE

Exhibitor assumes entire responsibility and hereby agrees to protect, indemnify, defend, save, and hold harmless the International Workers' Compensation Foundation (IWCF), its employees and agents, and Chelsea Place Meetings and its employees and agents, against all claims, losses, and damages to persons or property, governmental charges, or fines and attorney fees arising out of its exhibits, excluding any such liability caused by the sole negligence of Chelsea Place Meetings and its employees and agents, as well as the IWCF, its members, employees, and agents.

In addition, exhibitor acknowledges that Chelsea Place Meetings and the IWCF do not maintain insurance covering exhibitors' property or potential liabilities and that it is the sole responsibility of the exhibitor to obtain insurance covering such losses by exhibitor. Exhibitor shall obtain and keep in force during the exhibit period policies of comprehensive general liability insurance and contractual liability insurance and specifically referring to contractual liability set forth in the foregoing paragraphs hereof, in an amount not less than \$1,000,000 combined single limit for personal injury and property damage. Chelsea Place Meetings and the IWCF shall be included in such policies as additionally named insureds for this convention only.

AUTHORIZED

SIGNATURE: _____

DATE: _____

SPONSORSHIP OPPORTUNITY

You are invited to register as a sponsor for the Twenty-Sixth Annual North Carolina Workers' Compensation Educational Conference.

Fee of \$1,000 includes:

- Virtual sponsor listing branded with company logo
- Description of company services
- Link to company website
- One complimentary attendee registration

CHECK CATEGORY WHICH APPLIES:

- ☐ **EXHIBITOR**
☐ **SPONSORSHIP**

Company Name: _____

Specialty: _____

Contact Person: _____

Title: _____

Address: _____

City: _____

State _____ Zip: _____

Phone: _____

Fax: _____

Email Address: _____

EXHIBITORS & SPONSORS

Comp. Registrant #1: _____
Name & Title

Email: _____

EXHIBITORS ONLY

Comp. Registrant #2: _____
Name & Title

Email: _____

Two registration options are available:

1. **Payment by Credit Card** (MasterCard, VISA, or American Express) – go to www.iwcf.us/schedule and click on link under NORTH CAROLINA (*Credit Cards Only*).
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