

**The Twenty-Third Annual
North Carolina Workers' Compensation
Educational Conference**



**Wednesday - Friday
October 10 - 12, 2018**

Raleigh Convention Center
500 South Salisbury Street
Raleigh, North Carolina 27601

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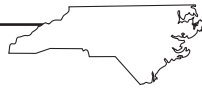


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Greater Raleigh Convention Center • October 10 - 12, 2018**

AGENDA AND PROGRAM

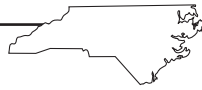
Wednesday - October 10, 2018

1:00	Opening Remarks <i>Charlton Allen, Chairman, NCIC, Raleigh, NC</i>	Ballroom C Level 4
	Kids' Chance of North Carolina, Inc. <i>Dana P. Genheimer, President & Marketing Chair, Kids' Chance of North Carolina, Inc., Raleigh, NC</i>	Ballroom C Level 4
1:15	2018 Executive Secretary Section Update <i>Meredith Henderson, Executive Secretary, NCIC, Raleigh, NC</i> <i>Michael Kelly, Special Deputy Commissioner, NCIC, Raleigh, NC</i>	Ballroom C Level 4
1:45	2018 Deputy Commissioner Section Update <i>Sumit Gupta, Interim Chief Deputy Commissioner, NCIC, Raleigh, NC</i> <i>Ashley M. Moore, Deputy Commissioner, NCIC, Raleigh, NC</i>	Ballroom C Level 4
2:15	2018 Compliance & Fraud Investigative Update <i>Bryan Strickland, Director, Compliance & Fraud Section, NCIC, Raleigh, NC</i>	Ballroom C Level 4
2:45	Break	Ballroom B Level 4
3:00	The Nuts & Bolts of Obtaining Independent Medical Examinations and Second Opinions <i>Annemarie Pantazis, Attorney at Law, Pantazis Law Firm, Charlotte, NC;</i> <i>Jeffrey Kadis, Attorney at Law, Hedrick Gardner, Charlotte, NC; Meredith Henderson, Executive Secretary, NCIC, Raleigh, NC; Jay Tillman, Deputy Commissioner, NCIC, Charlotte, NC</i>	Ballroom C Level 4
4:00	Use of Opioids and Other Pain Management Treatment under the New Rules <i>Christopher Grubb, M.D., East Carolina Anesthesiologists, Greenville, NC</i> <i>Victor Farah, Attorney at Law, Farah & Cammarano, P.A., Raleigh, NC</i> <i>Daniel Pope, Attorney at Law, Wilson Ratledge PLLC, Raleigh, NC</i>	Ballroom C Level 4
5:00	Adjourn and Reception Begins <i>Kids' Chance Silent Auction bids accepted until 6:00 p.m.</i>	Ballroom B Level 4
6:15	Reception Ends	

Thursday - October 11, 2018

8:00	Continental breakfast	Ballroom B Level 4
	Concurrent Break-Out Sessions: <i>There will be six (6) different sessions available in the morning.</i>	
9:00	Break-Out Sessions - Choose one (1) session of two (2) listed below	
	I. Best Practices for Drafting and Submitting Proposed Opinion and Awards to the Commission <i>Gina Cammarano, Attorney at Law, Farah & Cammarano, P.A., Raleigh, NC</i> <i>Bryan L. Cantley, Attorney at Law, Lewis & Roberts PLLC, Raleigh, NC; Tom Perlungher, Deputy Commissioner, NCIC, Greenville, NC; Layla Santa Rosa, Law Clerk, NCIC, Raleigh, NC</i>	Ballroom A Level 4
	II. Diabetes and How It Can Adversely Affect Recovery <i>Eric Patten, RN, BSN, Executive Clinical Director, One Call Care Management, Jacksonville, FL</i>	Ballroom C Level 4
10:00	Break	Ballroom B Level 4
10:20	Break-Out Sessions - Choose one (1) session of two (2) listed below	
	I. Administrative, Expedited, or Emergency: Navigating the Medical Motion Process through N.C.G.S. § 97-25(f) and Rule 609A <i>Sumit Gupta, Deputy Commissioner, NCIC, Raleigh, NC; Michael Kelly, Special Deputy Commissioner, NCIC; Kevin Bunn, Attorney at Law, Kevin Bunn Attorney at Law, PC</i> <i>Webster Harrison, Attorney at Law, McAngus Goudelock & Courie LLC, Raleigh, NC</i>	Ballroom A Level 4
	II. Analytics to Improve Outcomes and Identify Best Providers to Treat Injured Workers <i>Linda Lane, President, Harbor Health Systems, Newport Beach, CA</i>	Ballroom C Level 4

Materials are available online at <http://www.ic.nc.gov/2018conference.html>.



11:20	Break-Out Sessions - Choose one (1) session of two (2) listed below	
	I. Finding Resilience in Your Life and Career	Ballroom A Level 4
	<i>(Fulfills ethics CLE & CEU requirements for attorneys and adjusters)</i> <i>Jim Blackburn, Jim Blackburn Seminars, LLC, Raleigh, NC</i>	
	II. Integrating Claims Handling & Case Management on Catastrophic Claims	Ballroom C Level 4
	<i>Judith Luebke, Claims Manager, Corvel, Raleigh, NC</i> <i>Kari Altman, Case Management Manager, Corvel, Raleigh, NC</i>	
12:20	Luncheon	Rooms 305 A-B and 306 A-C Level 3
	Concurrent Break-Out Sessions: <i>There will be four (4) different sessions available in the afternoon.</i>	
1:45	Break-Out Sessions - Choose one (1) session of two (2) listed below	
	I. Hiding in Plain Sight	Ballroom A Level 4
	<i>(Fulfills substance abuse/mental health CLE requirement for attorneys)</i> <i>Jim Blackburn, Jim Blackburn Seminars, LLC, Raleigh, NC</i>	
	II. Ethical Boundaries in Medical and Vocational Case Management and the Opioid Utilization Rules	Ballroom C Level 4
	<i>(Fulfills ethics requirement for CCM, CRC, and CDMS)</i> <i>Caron Cross, RN, BSN, COHN-S, Owner/President, Cross Case Management, Inc., New Hill, NC</i> <i>Keven Wilberding, Vice President, Ambassador Service Group, Raleigh, NC</i>	
2:45	Break	Ballroom B Level 4
3:00	Break-Out Sessions - Choose one (1) session of two (2) listed below	
	I. Recent News from Industrial Commission Filers: Update from the Clerk's Office and Claims Administration Section	Ballroom A Level 4
	<i>Emily Baucom, Clerk, NCIC, Raleigh, NC</i> <i>Asia Prince, Director of Claims Administration, NCIC, Raleigh, NC</i>	
	II. Leveraging the New Neuroscience of Pain for Injured Workers	Ballroom C Level 4
	<i>Dr. Jeff Hathaway, CEO, BreakThrough Physical Therapy, Cary, NC</i> <i>Dr. John Groves, CEO, Fit for Work, San Antonio, TX</i>	
4:00	Adjourn	
	Friday - October 12, 2018	
8:00	Continental Breakfast	Ballroom B Level 4
9:00	A View from the Chairman	Ballroom C Level 4
	<i>Charlton L. Allen, Chairman, NCIC, Raleigh, NC</i>	
9:30	Best Practices and Strategies for Investigating a Workers' Compensation Claim	Ballroom C Level 4
	<i>Stephanie Gay, Vice-President, Claims Manager, Aegis Administrative Services, Inc., Raleigh NC</i> <i>Holland Ferguson, Attorney at Law, Oxner + Permar, Charlotte, NC; Larry Baker, Attorney at Law, Willson Jones Carter & Baxley, PA, Charlotte, NC</i>	
10:30	Break	Ballroom B Level 4
10:50	The Physician's Role in the Return to Work Process	Ballroom C Level 4
	<i>Dr. Richard Moore, EmergeOrtho, Wilmington, NC; Stewart Poisson, Attorney at Law, Poisson Poisson Bower, PLLC, Wilmington, NC; Michael Ballance, Attorney at Law, Dickey, McCamey & Chilcote, P.C., Raleigh, NC</i>	
11:50	Case Law Update	Ballroom C Level 4
	<i>Vernon Sumwalt, The Sumwalt Law Firm, Charlotte, NC</i> <i>Bruce A. Hamilton, Teague Campbell Dennis & Gorham, LLP, Raleigh, NC</i>	
1:00	Adjourn	



CONTINUING EDUCATION CREDIT INSTRUCTIONS

Please read the instructions below to ensure receipt of applicable continuing education credits

ATTORNEYS

The North Carolina State Bar has approved this conference for 12.00 hours of general CLE credit, to include 1.00 hour of professional responsibility/ethics credit (Day 2, 11:20 a.m., Breakout Session I, “Finding Resilience in Your Life and Career”), and 1.00 hour of substance abuse/mental health awareness credit (Day 2, 1:45 p.m., Breakout Session I, “Hiding in Plain Sight”).

Please sign in at the Attorney CLE kiosk in the conference registration area, where you will be given an affidavit to fill out and submit to the kiosk attendants prior to the end of the conference. You need only sign in once at the conference. Your North Carolina Bar number is required on the affidavit. Your requested credits will be submitted to the North Carolina State Bar after the conference. ***Please do NOT submit your affidavit directly to the Bar.***

If you wish to seek CLE credit in a state other than North Carolina, take an extra affidavit form with you, so that you may apply for out of state credit on your own.

PARALEGALS

CPE credits for paralegals have been approved as stated above in the instructions for attorneys. Obtain an affidavit from the Attorney CLE kiosk in the conference registration area, so that you may complete it and submit it to the North Carolina State Bar. ***Please do not turn in your affidavit to the kiosk attendants, because you must make your own submission.***

SOCIETY FOR HUMAN RESOURCE MANAGEMENT – SHRM

SHRM has approved this conference for 12.00 PDC credit hours. Please sign in at the SHRM kiosk in the conference registration area and receive your certificate of attendance for the conference. You may submit your credits to SHRM after the conference.

NORTH CAROLINA LICENSED ADJUSTERS

The North Carolina Department of Insurance has approved this conference for North Carolina Continuing Education Credit hours, as follows: Day 1 – 3.00 general hours; Day 2 – 4.00 general hours & 1.00 ethics hour; Day 3 – 4.00 general hours. ***Attendance at the ethics session is mandatory in order to receive any credit hours for Day 2*** (Day 2 11:20 a.m., Breakout Session I, “Finding Resilience in Your Life and Career”).

You must be a resident of North Carolina to receive adjuster credits. Non-residents may receive credit only if your home state does not have continuing education requirements for adjusters and North Carolina is your “designated home state,” as filed with the NC Department of Insurance.

You are required to sign in at the start of each day and at the start of the ethics session. When you sign in you will be given a card (best to place behind your name badge), which you will need to fill out and turn in to the Adjuster kiosk at the end of each day and at the end of the ethics session. If you plan to attend the reception after the conference on Day 1, you must turn in the card for Day 1 **before going to the reception**. You will be issued a certificate of attendance at the end of each day when you turn in your card, so you will not be required to sign out. **You must turn in your cards to receive credit, and please make sure your name (as it appears on your license) and your NPN number are on the cards.** Your credits will be submitted to the North Carolina Department of Insurance post conference.



REHABILITATION PROFESSIONALS – CCM, CRC, AND CDMS

CCM, CRC and CDMS have each approved 11.00 general credits hours & 1.00 ethics hour. The ethics session will be held Day 2, at the 1:45 p.m., Breakout Session II, “Ethical Boundaries in Medical and Vocational Case Management and the Opioid Utilization Rules.”

Please sign in at the Rehab kiosk on Day 1. Return to this kiosk after the ethics session to receive your certificate of attendance for the ethics session, and return to this kiosk again on Day 3 at the 10:30 a.m. coffee break to receive a conference completion certificate for the 11.00 general hours, so that you may report your credits to CCM, CRC and CDMS.

OCCUPATIONAL HEALTH NURSES

According to the American Occupational Health Nurses Association, documentation of successful completion of attendance of this conference will suffice for approval of recertification. At the rehabilitation professionals kiosk on Day 3, at the 10:30 a.m. coffee break, request a CCM certificate of attendance, one which indicates 11.00 general hours and one which indicates 1.00 ethics hour, if you attended the approved ethics session indicated above. You may submit these certificates and the conference agenda to the American Occupational Health Nurses Association after the conference.

GENERAL CERTIFICATES OF ATTENDANCE

If you do not have one of the designations listed above but would like a certificate of attendance for the conference, please request one from the attendants in the conference registration area.





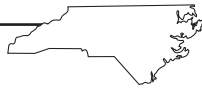
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October 10-12, 2018 / Raleigh Convention Center / Raleigh, North Carolina**

EVALUATION FORM

On a scale of 1 to 5 (1 being poor and 5 being excellent),

please rate how well the sessions met the intended learning objectives of: Updating the workers' compensation community on the North Carolina Industrial Commission; learning new law, rules, regulations, and forms; and providing a give and take with the workers' compensation community on current issues affecting the system.

	<u>Rating</u>	<u>Comments</u>
Conference Topics:		
		<i>Day 1, General Session Topics</i>
Exec. Secretary Update	_____	_____
Deputy Commissioner Update	_____	_____
Compliance/Fraud Update	_____	_____
Obtaining IMEs	_____	_____
Use of Opioids	_____	_____
		<i>Day 2, Breakout Session Topics</i>
Proposed Opinions	_____	_____
Diabetes	_____	_____
Medical Motion Process	_____	_____
Best Providers	_____	_____
Finding Resilience	_____	_____
Claims Handling/Case Mgmt.	_____	_____
Hiding in Plain Sight	_____	_____
Ethical Boundaries	_____	_____
News from NCIC Filers	_____	_____
New Neuroscience of Pain	_____	_____
		<i>Day 3, General Session Topics</i>
View from the Chairman	_____	_____
Investigating WC Claim	_____	_____
Physicians Role-RTW Process	_____	_____
Case Law Update	_____	_____
Conference Logistics:		
Fee Level	_____	_____
Registration Ease	_____	_____



Time of Year _____

Rating

Comments

Conference Materials _____

Hotel Food & Beverage _____

Hotel Accommodations _____

Do you plan to attend future conferences? Yes No

Topic Suggestions for Next Year: _____

General Comments:

***Thank you
We Appreciate Your Feedback!***