

**The Twenty-Fourth Annual
North Carolina Workers' Compensation
Educational Conference**



**Wednesday - Friday
October 2 - 4, 2019**

Raleigh Convention Center

500 South Salisbury Street
Raleigh, North Carolina 27601



The Twenty-Fourth Annual North Carolina Workers' Compensation Educational Conference • Raleigh Convention Center

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The goal of this conference is to educate those who participate in the North Carolina workers' compensation system regarding current rules, procedures, policies and forms and to provide an opportunity for dialogue among these participants. The presenters include the Chair and Section Heads of the Industrial Commission, plaintiff's and defense attorneys, physicians, medical and vocational rehabilitation specialists and mediators. Breakout sessions will be utilized to discuss certain topics in specific detail for a more specialized view while other topics will be presented from a more general perspective.

Who Should Attend?

All employers, insurance adjusters, self-insurers, third-party administrators, safety & human resource managers, plaintiff's and defense attorneys, paralegals, health care providers, mediators and medical and vocational rehabilitation providers are encouraged to attend. In fact, anyone interested in the workers' compensation system in North Carolina will receive valuable information at the conference.

Continuing Education Credits

Participants may be eligible for continuing education credits for conference attendance. Application will be made for credits in the following occupations: attorneys (CLE), paralegals (CPE), carriers (CE credit), human resources professionals (SHRM), and rehabilitation providers (CEU for CRC, CDMS and CCM). COHNs, CRRNs and any other discipline will be provided, upon request, with a certificate of completion for credit submission.

Insurance adjusters should be aware that the North Carolina Department of Insurance requires adjusters to attend the entire program each day in order to receive any credit for that day, and that it does not award credit to non-resident adjusters with North Carolina licenses unless domiciled in North Carolina as an adjuster. For general information concerning licensing and CEU requirements for adjusters in North Carolina, please contact the North Carolina Department of Insurance at (919) 807-6800.

Materials

Attendees will be able to download the materials via Internet prior to the conference. Materials also will be provided on a flash drive, available upon request, at the conference. Please look for the link on your confirmation postcard and via email once the materials are available for download. Please be sure to provide an accurate and legible email address when you register to ensure receipt of the link.

HOTEL INFORMATION

The host hotel for our conference is:

THE RALEIGH MARRIOTT CITY CENTER

501 Fayetteville Street, Raleigh, NC 27601 • Across the street from the Convention Center
Phone (919) 833-1120 • Fax (919) 833-8912

Conference Rate: \$190.00/night • Rate Cut-Off Date: September 2, 2019

To reserve a guest room, call 888-236-2427 or 800-228-9290 and use group code WRK; Group Name: NC Workers' Compensation Conference. Or book online at <https://tinyurl.com/NCConf19>. Non-refundable deposit of 1 night room and tax required at time of reservation. The conference rate will not be available should the room block become full prior to the cut-off date; make your reservations early.

Raleigh Convention Center Parking Information

Please visit the Convention Center's website at www.raleighconvention.com/directions for detailed driving directions to the two parking garages you should use for our conference (the Performing Arts Deck and the Marriott Deck, both located on the corner of Lenoir and Salisbury Streets). The cost of parking for our event is \$7 per day at both garages, so be sure to let the attendant know you are attending the Workers' Compensation conference. Marriott guests must self-park rather than valet-park to receive the \$7 rate. Vendors should go to the underground parking garage of the Convention Center located on the corner of Lenoir and Dawson Streets to unload booth materials and equipment. Vendors will receive unloading instructions and parking directions from a garage attendant upon arrival.



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AGENDA & PROGRAM

Registration on site begins at 10:00 a.m. • The Conference Program begins at 1:00 p.m.

WEDNESDAY, OCTOBER 2, 2019

- 1:00 **Opening Remarks by Chair Baddour & Kids' Chance North Carolina, Inc.**
Philip A. Baddour, III, Chair, NCIC; Dana P. Genbeimer, President & Marketing Chair, Kids' Chance of North Carolina, Inc.
- 1:15 **Alternative Modalities for Medical Treatment in the Wake of the Opioid Crisis**
T. Kern Carlton III, Medical Director, M.D., FAAPM&R, The Rehab Center, Charlotte, NC; Mark F. Lefebvre, Ph.D., Blue Ridge Psychology, Raleigh, NC; Victor Farab, Attorney at Law, Raleigh, NC; Jerri Simmons, Attorney at Law, Cranfill Summer & Hartzog LLP, Charlotte, NC
- 2:15 **2019 Compliance & Fraud Investigations Update**
Shannon Wharry, Director of Compliance and Fraud Investigations, NCIC; Sam Constance, Chief Fraud Investigator, NCIC
- 2:45 **Break**
- 3:00 **Use of Contempt Procedures in Workers' Compensation Claims**
Cheryl Howell, UNC School of Government, Chapel Hill, NC; Ashley M. Moore, Deputy Commissioner, NCIC; Ben Cochran, Attorney at Law, Hardison & Cochran, Raleigh, NC; Drew Sprague, Attorney at Law, Sprague Law, PLLC, Raleigh, NC
- 4:00 **Adjuster & Attorney Ethics with Scenarios**
(fulfills 1 hour ethics for attorneys and adjusters)
Vivian Hardin, First Benefits; John McCabe, Attorney at Law, The Law Offices of John McCabe, PA, Cary, NC; Gregg Newton, Attorney at Law, Anders Newton PLLC, Raleigh, NC
- 5:00 **Adjourn / Reception Begins**
Kids' Chance Silent Auction bids accepted until 6:00 p.m.
- 6:15 **Reception Ends**

THURSDAY, OCTOBER 3, 2019

- 8:00 **Continental Breakfast**
- Concurrent Break-Out Sessions:**
- 9:00 **Break-Out Session** – Choose one session of (2) listed below.
- I. Executive Secretary's Office Update, Deputy Commissioner Section Update, and Refresher on Filing G.S. 97-25(f) and Other Motions**
Meredith Henderson, Executive Secretary, NCIC; Melanie Wade Goodwin, Chief Deputy Commissioner, NCIC
- II. Biopsychosocial Approach to Preventing Delayed Recovery**
Beverly Shipley Sherron, RN, BSN, CCM, Broadspire, Cary, NC
- 10:00 **Break**
- 10:20 **Break-Out Session** – Choose one session of (2) listed below.
- I. Practical Tips and Recent Developments in Workers' Compensation Mediation**
John Schaffer, Deputy Commissioner, NCIC; Kate Deiter-Maradei, Deiter Mediation, Raleigh, NC; Maggie Bennington, Attorney at Law, Hutchens Law Firm, Wilmington, NC; Tonya Davis, Attorney at Law, Hedrick Gardner Kincheloe & Garofalo LLP, Raleigh, NC
- II. Empathy, Encouragement, and Empowerment: Tools for Success in Workers' Compensation Claims**
Keven Wilberding, Ambassador Service Group, Raleigh, NC

- 11:20 **Break-Out Session** – Choose one session of (2) listed below.
- I. Ethical Considerations for Mediation of Workers' Compensation Claims**
(fulfills 1 hour ethics for attorneys)
H. Randolph Summer, Attorney at Law, Mullen Holland & Cooper, P.A., Gastonia, NC
- II. Decreasing Healthcare Costs While Improving Care with Data Analytics**
Bill McCallum, Chief Information Officer, Integer Health, Fort Worth, TX
- 12:20 **Lunch (included)**
- Concurrent Break-Out Sessions:**
- 1:45 **Break-Out Session** – Choose one session of (2) listed below.
- I. EDI, Electronic Filings, and the New Case Management System**
(fulfills 1 hour technology credit for attorneys)
Tammy Nance, Deputy Commissioner, NCIC; Emily Baucom, Clerk, NCIC; Meredith Henderson, Executive Secretary, NCIC
- II. Nurse Case Manager Ethics**
(fulfills 1 hour ethics for CCM, CRC, and CDMS)
Vickie Hewitt-McNeil, Medical Rehabilitation Nurse, NCIC; Gina Vieceli, MS, CRC, Professional Vocational Services, LLC, Holly Springs, NC
- 2:45 **Break**
- 3:00 **Break-Out Session** – Choose one session of (2) listed below.
- I. Special Sets: Practical Tips for Managing Complex Claims through the Deputy Commissioner Section**
Brad Donovan, Deputy Commissioner, NCIC; Annemarie Pantazis, Attorney at Law, Wilder Pantazis Law Group, Charlotte, NC; Rick Lewis, Attorney at Law, Lewis & Roberts PLLC, Raleigh, NC
- II. Anatomy 101: Overview of Industrial Injuries of the Spine, Shoulder, and Knee**
Matthew T. Boes, M.D., Raleigh Orthopaedic Clinic, Raleigh, NC
- 4:00 **Adjourn**

FRIDAY, OCTOBER 4, 2019

- 8:00 **Continental Breakfast**
- 9:00 **A View from the Chair**
Philip A. Baddour, III, Chair, NCIC
- 9:30 **Update from the Clerk's Office, Claims Administration, and Overview of Recent NCIC Rule Changes**
Emily Baucom, Clerk, NCIC; Tammy Nance, Deputy Commissioner, NCIC; Gina Cammarano, Rule-making Coordinator, NCIC
- 10:30 **Break**
- 10:50 **Traumatic Brain Injuries - Treatment, Recovery, and Return to Work in Workers' Compensation Claims**
Alan E. Finkel, M.D., FAAN, FAHS, Founder and Partner, Carolina Headache Institute, Durham, NC; Vickie Hewitt-McNeil, Medical Rehabilitation Nurse, NCIC; Martha L. Ramsay, Attorney at Law, Ramsay Law Firm, P.A., Charlotte, NC; Webster Harrison, Attorney at Law, McAngus Goudelock & Courie LLC, Raleigh, NC
- 11:50 **Case Law Update**
Vernon Sumwalt, Attorney at Law, The Sumwalt Law Firm, Charlotte, NC; Bruce A. Hamilton, Attorney at Law, Teague Campbell Dennis & Gorham, LLP, Raleigh, NC
- 12:50 **Adjourn**



Exhibitor/Sponsorship Registration Form
The Twenty-Fourth Annual North Carolina Workers' Compensation
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ATTENTION EXHIBITORS

Fee of \$900 includes two (2) complimentary registrations for exhibitor representatives. Additional registrants will be accepted at the early bird rate of \$300 each. A separate registration form should be completed for each additional registrant.

Space is offered on a first come, first served basis and will only be reserved upon our receipt of this registration form, which may be faxed to (386) 677-0155 or emailed to iwcf@bellsouth.net. For additional information regarding exhibit area, contact the IWCF office at (386) 677-0041. Booth set-up will be in the exhibitor area on Wed., Oct. 2nd, 10 A.M. - 1 P.M. Tear-down will be on Fri., Oct. 4th, 12:50 P.M.

The reception, continental breakfasts and refreshment breaks will be held in the Exhibition Ballroom. Registration fee includes one 8'x10' booth or 6' draped table and two chairs, identification sign, registration for two representatives and twenty-four hour security. Full fee forfeiture if unable to attend.

Kids' Chance of North Carolina (www.kidschancenc.org) invites all vendors to donate an item to be auctioned during the Wednesday reception. All donations are tax deductible and donors will be recognized. For more information, please contact:

Marty Baier, Silent Auction Chair

(919) 622-5995 or email: marty@baierinvestigations.com

Paul Seguin, Executive Director - Kids' Chance

(800) 246-8599 ext 116 or email: kidschancenc@gmail.com

EXHIBITOR INSURANCE/HOLD HARMLESS CLAUSE

Exhibitor assumes entire responsibility and hereby agrees to protect, indemnify, defend, save and hold harmless the International Workers' Compensation Foundation (IWCF), its employees and agents, Chelsea Place Meetings and its employees and agents, and the Raleigh Convention Center against all claims, losses and damages to persons or property, governmental charges or fines and attorney fees arising out of or caused by exhibitor's installation, removal, maintenance, occupancy or use of the exhibition premises or part thereof, excluding any such liability caused by the sole negligence or concurrent comparative negligence of the Raleigh Convention Center and its employees and agents, Chelsea Place Meetings and its employees and agents, as well as the IWCF, its members, employees and agents.

In addition, exhibitor acknowledges that the Raleigh Convention Center, Chelsea Place Meetings, and the IWCF do not maintain insurance covering exhibitors' property or potential liabilities and that it is the sole responsibility of the exhibitor to obtain business interruption insurance, property damage insurance and liability insurance covering such losses by exhibitor. Exhibitor shall obtain and keep in force during the term of the installation and use of the exhibit premises, policies of comprehensive general liability insurance and contractual liability insurance and specifically referring to contractual liability set forth in the foregoing paragraphs hereof, in an amount not less than \$1,000,000 combined single limit for personal injury and property damage. The Raleigh Convention Center, Chelsea Place Meetings, and the IWCF shall be included in such policies as additionally named insureds for this convention only.

AUTHORIZED SIGNATURE: _____

DATE: _____

SPONSORSHIP OPPORTUNITY

You are invited to register as a sponsor for the Twenty Fourth Annual North Carolina Workers' Compensation Educational Conference. The following sponsorship levels are available:

- Gold:** **\$1,000 Contribution**
- Complimentary Attendee Registration.
 - Organization name and contact information will appear in conference program.
 - Organization name will appear on a large "Thank You Sponsor" sign in exhibit area.
- Silver:** **\$500 Contribution**
- Organization name will appear on a large "Thank You Sponsor" sign in exhibit area.

CHECK ONE OR MORE CATEGORIES:

- EXHIBITOR
 SPONSORSHIP: Gold Silver

Company Name: _____

Specialty: _____

Contact Person: _____

Title: _____

Address: _____

City: _____

State: _____ Zip: _____

Telephone: _____

Fax: _____

Email: _____

EXHIBITORS & GOLD SPONSORS ONLY

Comp Registrant #1: _____

Title: _____

Email Address: _____

EXHIBITORS ONLY

Comp Registrant #2: _____

Title: _____

(Please print names as you wish them to appear on name tag)

Email Address: _____

Two registration options are available for exhibitors and gold and silver sponsors

1. **Payment by Credit Card** (MasterCard, VISA or American Express) - go to www.iwcf.us/iwcfevents.html and click on link to Register Online under NORTH CAROLINA. (*Credit Cards Only*)
2. **Payment by Check** Complete, copy and return this form, along with a check made payable to the IWCF (International Workers' Compensation Foundation, Inc.) and mail to IWCF, 570 Memorial Circle, Suite 320, Ormond Beach, FL 32174.

For additional information contact the IWCF office at: Phone (386) 677-0041 • Fax (386) 677-0155 • iwcf@bellsouth.net



Conference Registration Form

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Registration Fees: \$300.00 per person paid on or before August 15, 2019
\$325.00 per person paid on or before September 15, 2019
\$375.00 per person paid after September 15, 2019

Two registration options are available.

1. **Payment by Credit Card** (MasterCard, VISA or American Express) - go to www.iwcf.us/iwcfevents.html and click on link to Online Registration under NORTH CAROLINA.
2. **Payment by Check** Complete, copy and return [this form](#) for each attendee, along with a check made payable to the IWCF (International Workers' Compensation Foundation, Inc.) and mail to IWCF, 570 Memorial Circle, Suite 320, Ormond Beach, FL 32174

Name: _____

Business Name: _____ Title: _____

Address: _____

City: _____ State: _____ Zip: _____

Telephone: _____ Fax: _____

Email: _____

Attorney State Bar #: _____ Paralegal #: _____

Adjuster CE National Producer # (NPN): _____

Rehab CEUs for: CCM CRC CDMS Contact hours: OHN

Area of Practice: Employer Employee Health & Safety Specialist Insurer TPA Attorney Mediator

Paralegal Occup. Health Nurse Health Care Provider Medical Rehab Specialist Vocational Rehab Specialist

Human Resources Professional Other: _____

LODGING - The host hotel for our conference is: **THE RALEIGH MARRIOTT CITY CENTER** - 501 Fayetteville Street, Raleigh, NC 27601 • Across the street from the Raleigh Convention Center; Conference Rate: \$190.00/night • Rate cut-off September 2, 2019. To reserve a guest room, call 888-236-2427 or 800-228-9290 and use group code WRK and Group Name NC Workers' Compensation Conference, when calling to make your reservations. **(Non-refundable deposit of 1 night room and tax required at time of reservation.)** Hotel reservations alone do not include admission to the conference. *The conference rate will not be available should the room block become full prior to the cut-off date; make your reservations early.*

CONTINUING EDUCATION CREDITS - Application will be made for Attorney CLE, Paralegal CPE, Adjuster CE, SHRM CE, and Rehabilitation CRC/CDMS/CCM credits; and COHN, CRRN contact hours. Any other discipline will be provided, upon request, with a certificate of completion.

MATERIALS - Download the materials via Internet prior to the conference. Please look for the link on your confirmation postcard and via email once the materials are available for download. Please be sure to provide an accurate and legible email address when you register to ensure receipt of the link.

CANCELLATION REFUND POLICY - Cancellation of pre-registration must be made before 5:00 p.m. on September 20, 2019. Substitution of personnel is recommended in lieu of cancellation after that date. The full registration fee will be forfeited if you fail to attend or cancel timely.

SPECIAL NEEDS - Individuals attending the conference who may need auxiliary aids or special services are requested to provide notice of their needs in writing no later than 10 working days before the conference so that appropriate arrangements can be made.

DRESS CODE - Casual clothing is appropriate for all events.

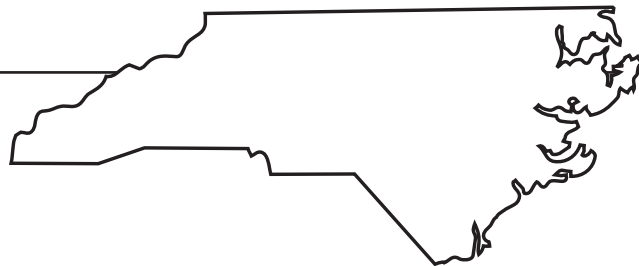
For further information contact the IWCF office at (386) 677-0041, Fax (386) 677-0155, email: IWCF@bellsouth.net or visit the NCIC website at www.ic.nc.gov

Net proceeds from this event, if any, go to the International Workers' Compensation Foundation (FEIN# 35-1737364), a non-profit organization, to further its work in workers' compensation education and outreach.

I W C F

570 Memorial Circle, Suite 320
Ormond Beach, FL 32174

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**The Twenty-Fourth Annual
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The Conference is now paperless!! See inside for more details!!

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*Early Bird Conference Registration Deadline: August 15, 2019
Hotel Conference Rate Deadline: September 2, 2019*