

**The Twenty-Third Annual  
North Carolina Workers' Compensation  
Educational Conference**



**Wednesday - Friday  
October 10 - 12, 2018**

**Raleigh Convention Center**

500 South Salisbury Street  
Raleigh, North Carolina 27601



# **The Twenty-Third Annual North Carolina Workers' Compensation Educational Conference • Raleigh Convention Center**

## **Wednesday - Friday, October 10 - 12, 2018**

The goal of this conference is to educate those who participate in the North Carolina workers' compensation system regarding current rules, procedures, policies and forms and to provide an opportunity for dialogue among these participants. The presenters include Chairman Charlton Allen, Section Heads of the Industrial Commission, plaintiff's and defense attorneys, physicians, medical and vocational rehabilitation specialists and mediators. Breakout sessions will be utilized to discuss certain topics in specific detail for a more specialized view while other topics will be presented from a more general perspective.

### **Who Should Attend?**

All employers, insurance adjusters, self-insurers, third-party administrators, safety & human resource managers, plaintiff's and defense attorneys, paralegals, health care providers, mediators and medical and vocational rehabilitation providers are encouraged to attend. In fact, anyone interested in the workers' compensation system in North Carolina will receive valuable information at the conference.

### **Continuing Education Credits**

Participants may be eligible for continuing education credits for conference attendance. Application will be made for credits in the following occupations: attorneys (CLE), paralegals (CPE), carriers (CE credit), human resources professionals (SHRM), and rehabilitation providers (CEU for CRC, CDMS and CCM). COHNs, CRRNs and any other discipline will be provided, upon request, with a certificate of completion for credit submission.

Insurance adjusters should be aware that the North Carolina Department of Insurance requires adjusters to attend the entire program each day in order to receive any credit for that day, and that it does not award credit to **non-resident** adjusters with North Carolina licenses unless domiciled in North Carolina as an adjuster. For general information concerning licensing and CEU requirements for adjusters in North Carolina, please contact the North Carolina Department of Insurance at (919) 807-6800.

### **Materials**

**The conference is Paperless!!** Materials will be provided to attendees on a flash drive, available upon request, at the conference. Additionally, attendees will be able to download the materials via Internet prior to the conference. Please look for the link on your confirmation postcard and via email once the materials are available for download. Please be sure to provide an accurate and legible email address when you register to ensure receipt of the link.

### **HOTEL INFORMATION**

**The host hotel for our conference is:**

#### **THE RALEIGH MARRIOTT CITY CENTER**

501 Fayetteville Street, Raleigh, NC 27601 • Across the street from the Convention Center  
Phone (919) 833-1120 • Fax (919) 833-8912

Conference Rate: \$185.00/night • Rate Cut-Off Date: September 10, 2018

**ASK FOR GROUP CODE: WKR; Group Name: NC Workers' Compensation Conference**

**Non-refundable deposit of 1 night room and tax required at time of reservation.**

**The conference rate will not be available should the room block become full prior to the cut-off date; make your reservations early.**

### **Raleigh Convention Center Parking Information**

Please visit the Convention Center's website at [www.raleighconvention.com/directions](http://www.raleighconvention.com/directions) for detailed driving directions to the two parking garages you should use for our conference (the Performing Arts Deck and the Marriott Deck, both located on the corner of Lenoir and Salisbury Streets). The cost of parking for our event is \$7 per day at both garages, so be sure to let the attendant know you are attending the Workers' Compensation conference. Marriott guests must self-park rather than valet-park to receive the \$7 rate. Vendors should go to the underground parking garage of the Convention Center located on the corner of Lenoir and Dawson Streets to unload booth materials and equipment. Vendors will receive unloading instructions and parking directions from a garage attendant upon arrival.

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**THE TWENTY-THIRD ANNUAL  
NORTH CAROLINA WORKERS' COMPENSATION EDUCATIONAL CONFERENCE  
Raleigh Convention Center • Wednesday, October 10 - Friday, October 12, 2018  
AGENDA & PROGRAM**

*Registration on site begins at 10:00 a.m. • The Conference Program begins at 1:00 p.m.*

**WEDNESDAY, OCTOBER 10, 2018**

- 1:00 **Opening Remarks**  
*Charlton L. Allen, Chairman, NCIC, Raleigh, NC; Dana P. Genbeimer, President & Marketing Chair, Kids' Chance of North Carolina, Inc., Raleigh, NC*
- 1:15 **2018 Executive Secretary Section Update**  
*Meredith Henderson, Executive Secretary, NCIC, Raleigh, NC; Michael Kelly, Special Deputy Commissioner, NCIC, Raleigh, NC*
- 1:45 **2018 Deputy Commissioner Section Update**
- 2:15 **2018 Compliance & Fraud Investigative Update**  
*Bryan Strickland, Director Compliance & Fraud Section, NCIC, Raleigh, NC*
- 2:45 **Break**
- 3:00 **The Nuts & Bolts of Obtaining Independent Medical Examinations and Second Opinions**  
*Annemarie Pantazis, Attorney at Law, Pantazis Law Firm, Charlotte, NC; Jeffrey Kadis, Attorney at Law, Hedrick Gardner, Charlotte, NC; Meredith Henderson, Executive Secretary, NCIC, Raleigh, NC; Jay Tillman, Deputy Commissioner, NCIC, Charlotte, NC*
- 4:00 **Use of Opioids and Other Pain Management Treatment under the New Rules**  
*Christopher Grubb, M.D., East Carolina Anesthesiologists, Greenville, NC; Victor Farab, Attorney at Law, Farab & Cammarano, P.A., Raleigh, NC; Daniel Pope, Attorney at Law, Wilson Ratledge PLLC, Raleigh, NC*
- 5:00 **Adjourn and Reception Begins**  
*Kids' Chance Silent Auction bids accepted until 6:00 p.m..*
- 6:15 **Reception Ends**

**THURSDAY, OCTOBER 11, 2018**

- 8:00 **Continental Breakfast**
- Concurrent Break-Out Sessions:**
- 9:00 **Break-Out Session** – Choose one session of (2) listed below.
  - I. Best Practices for Drafting and Submitting Proposed Opinion and Awards to the Commission**  
*Gina Cammarano, Attorney at Law, Farab & Cammarano, P.A., Raleigh, NC; M. Pierce Sandwith, Attorney at Law, Lewis & Roberts PLLC, Raleigh, NC; Tom Perlunber, Deputy Commissioner, NCIC, Greenville, NC; Layla Santa Rosa, Law Clerk, NCIC, Raleigh, NC*
  - II. Diabetes and How It Can Adversely Affect Recovery**  
*Eric Patten, RN, BSN, Executive Clinical Director, One Call Care Management, Jacksonville, FL*
- 10:00 **Break**
- 10:20 **Break-Out Session** – Choose one session of (2) listed below.
  - I. Administrative, Expedited, or Emergency: Navigating the Medical Motion Process through N.C. Gen. G.S. § 97-25(f) and Rule 609A**  
*Sumit Gupta, Deputy Commissioner, NCIC, Raleigh, NC; Michael Kelly, Special Deputy Commissioner, NCIC; Kevin Bunn, Attorney at Law, Kevin Bunn Attorney at Law, PC; Webster Harrison, Attorney at Law, McAngus Goudelock & Courie LLC, Raleigh, NC*
  - II. Analytics to Improve Outcomes and Identify Best Providers to Treat Injured Workers**  
*Linda Lane, President, Harbor Health Systems, Newport Beach, CA*

- 11:20 **Break-Out Session** – Choose one session of (2) listed below.
  - I. Finding Resilience in Your Life and Career**  
*(Fulfills ethics CLE & CEU requirements for attorneys and adjusters)*  
*Jim Blackburn, Jim Blackburn Seminars, LLC, Raleigh, NC*
  - II. Integrating Claims Handling & Case Management on Catastrophic Claims**  
*Judith Luebke, Claims Manager, Corvel, Raleigh, NC; Kari Altman, Case Management Manager, Corvel, Raleigh, NC*
- 12:20 **Lunch**
- Concurrent Break-Out Sessions:**
- 1:45 **Break-Out Session** – Choose one session of (2) listed below.
  - I. Hiding in Plain Sight**  
*(Fulfills substance abuse/mental health CLE requirement for attorneys)*  
*Jim Blackburn, Jim Blackburn Seminars, LLC, Raleigh, NC*
  - II. Ethical Boundaries in Medical and Vocational Case Management and the Opioid Utilization Rules**  
*(Fulfills ethics requirement for CCM, CRC, and CDMS)*  
*Caron Cross, RN, BSN, COHN-S, Owner/President, Cross Case Management, Inc., New Hill, NC; Keven Wilberding, Vice President, Ambassador Service Group, Raleigh, NC*
- 2:45 **Break**
- 3:00 **Break-Out Session** – Choose one session of (2) listed below.
  - I. Recent News from Industrial Commission Filers: Update from the Clerk's Office and Claims Administration Section**  
*Emily Baucom, Clerk, NCIC, Raleigh, NC; Asia Prince, Director of Claims Administration, NCIC, Raleigh, NC*
  - II. Leveraging the New Neuroscience of Pain for Injured Workers**  
*Dr. Jeff Hathaway, CEO, BreakThrough Physical Therapy, Cary, NC; Dr. John Groves, CEO, Fit for Work, San Antonio, TX*
- 4:00 **Adjourn**

**FRIDAY, OCTOBER 12, 2018**

- 8:00 **Continental Breakfast**
- 9:00 **A View from the Chairman**  
*Charlton L. Allen, Chairman, NCIC, Raleigh, NC*
- 9:30 **Best Practices and Strategies for Investigating a Workers' Compensation Claim**  
*Stephanie Gay, Vice-President, Claims Manager, Aegis Administrative Services, Inc., Raleigh, NC; Holland Ferguson, Attorney at Law, Oxner + Permar, Charlotte, NC; Larry Baker, Attorney at Law, Willson Jones Carter & Baxley, PA, Charlotte, NC*
- 10:30 **Break**
- 10:50 **The Physician's Role in the Return to Work Process**  
*Dr. Richard Moore, EmergeOrtho, Wilmington, NC; Stewart Poisson, Attorney at Law, Poisson Poisson Bower, PLLC, Wilmington, NC; Michael Ballance, Attorney at Law, Dickey, McCamey & Chblcote, P.C., Raleigh, NC*
- 11:50 **Case Law Update**  
*Vernon Sumwalt, The Sumwalt Law Firm, Charlotte, NC; Bruce A. Hamilton, Teague Campbell Dennis & Gorbam, LLP, Raleigh, NC*
- 1:00 **Adjourn**

*The Conference will be held at the Raleigh Convention Center located at 500 South Salisbury Street, Raleigh, NC 27601; Tel: (919) 996-8500. For further information contact the IWCF office at Tel: (386) 677-0041; Fax: (386) 677-0155; Email: IWCF@bellsouth.net; or International Workers' Compensation Foundation, 570 Memorial Circle, Suite 320, Ormond Beach, FL 32174.*



**CONFERENCE REGISTRATION FORM**  
**THE TWENTY-THIRD ANNUAL**  
**NORTH CAROLINA WORKERS' COMPENSATION EDUCATIONAL CONFERENCE**  
**RALEIGH CONVENTION CENTER**  
**WEDNESDAY - FRIDAY, OCTOBER 10 - 12, 2018**

Registration Fees: \$300.00 per person paid on or before August 1, 2018  
 \$325.00 per person paid on or before September 1, 2018  
 \$375.00 per person paid after September 1, 2018

Two registration options are available.

1. **Payment by Credit Card** (MasterCard, VISA or American Express) - go to [www.iwcf.us/iwcfevents.html](http://www.iwcf.us/iwcfevents.html) and click on link to Online Registration under NORTH CAROLINA.
2. **Payment by Check** Complete, copy and return this form for each attendee, along with a check made payable to the IWCF (International Workers' Compensation Foundation, Inc.) and mail to IWCF, 570 Memorial Circle, Suite 320, Ormond Beach, FL 32174

Name: \_\_\_\_\_

Business Name: \_\_\_\_\_ Title: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Telephone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Attorney State Bar #: \_\_\_\_\_ Paralegal #: \_\_\_\_\_

Adjuster CE National Producer # (NPN): \_\_\_\_\_

Rehab CEUs for:  CCM  CRC  CDMS Contact hours:  OHN

Area of Practice:  Employer  Employee  Health & Safety Specialist  Insurer  TPA  Attorney  Mediator

Paralegal  Occup. Health Nurse  Health Care Provider  Medical Rehab Specialist  Vocational Rehab Specialist

Human Resources Professional  Other: \_\_\_\_\_

**LODGING** - The host hotel for our conference is: **THE RALEIGH MARRIOTT CITY CENTER** - 501 Fayetteville Street, Raleigh, NC 27601 • Across the street from the Raleigh Convention Center • Phone (919) 833-1120 • Fax (919) 833-8912; Conference Rate: \$185.00/night • Rate cut-off September 10, 2018. Use group code WKR and Group Name NC Workers' Compensation Conference when calling to make your reservations. **(Non-refundable deposit of 1 night room and tax required at time of reservation.)** Hotel reservations alone do not guarantee admission to the conference. *The conference rate will not be available should the room block become full prior to the cut-off date; make your reservations early.*

**CONTINUING EDUCATION CREDITS** - Application will be made for Attorney CLE, Paralegal CPE, Adjuster CE, SHRM CE, and Rehabilitation CRC/CDMS/CCM credits; and COHN, CRRN contact hours. Any other discipline will be provided, upon request, with a certificate of completion.

**MATERIALS** - **The conference is PAPERLESS!!** Materials will be provided to attendees on a flash drive, available upon request, at the conference. Additionally, attendees will be able to download the materials via Internet prior to the conference. Please look for the link on your confirmation postcard and via email once the materials are available for download. Please be sure to provide an accurate and legible email address when you register to ensure receipt of the link.

**CANCELLATION REFUND POLICY** - Cancellation of pre-registration must be made before 5:00 p.m. on September 28, 2018. Substitution of personnel is recommended in lieu of cancellation after that date. The full registration fee will be forfeited if you fail to attend or cancel timely.

**SPECIAL NEEDS** - Individuals attending the conference who may need auxiliary aids or special services are requested to provide notice of their needs in writing no later than 10 working days before the conference so that appropriate arrangements can be made.

**DRESS CODE** - Casual clothing is appropriate for all events.

*For further information contact the IWCF office at (386) 677-0041, Fax (386) 677-0155,  
 email: [IWCF@bellsouth.net](mailto:IWCF@bellsouth.net) or visit the NCIC website at [www.ic.nc.gov](http://www.ic.nc.gov)*

Net proceeds from this event, if any, go to the International Workers' Compensation Foundation (FEIN# 35-1737364), a non-profit organization, to further its work in workers' compensation education and outreach.



**EXHIBITOR/SPONSORSHIP REGISTRATION FORM  
THE TWENTY-THIRD ANNUAL**

**NORTH CAROLINA WORKERS' COMPENSATION EDUCATIONAL CONFERENCE  
WEDNESDAY - FRIDAY, OCTOBER 10 - 12, 2018**

**ATTENTION EXHIBITORS**

Fee of \$900 includes two (2) complimentary registrations for exhibitor representatives. Additional registrants will be accepted at the early bird rate of \$300 each. A separate registration form should be completed for each additional registrant.

Space is offered on a first come, first served basis and will only be reserved upon our receipt of this registration form, which may be faxed to (386) 677-0155 or emailed to iwcf@bellsouth.net. For additional information regarding exhibit area, contact the IWCF office at (386) 677-0041. Booth set-up will be in the exhibitor area on Wed., Oct. 10th, 10 A.M. - 1 P.M. Tear-down will be on Fri., Oct. 12th, 12:50 P.M.

The reception, continental breakfasts and refreshment breaks will be held in the Exhibition Ballroom. Registration fee includes one 8'x10' booth or 6' draped table and two chairs, identification sign, registration for two representatives and twenty-four hour security. Full fee forfeiture if unable to attend.

**Kids' Chance of North Carolina** ([www.kidschancenc.org](http://www.kidschancenc.org)) invites all vendors to donate an item to be auctioned during the Wednesday reception. All donations are tax deductible and donors will be recognized. For more information, please contact:

**Kathy Peoples, Silent Auction Chair**

(800) 877-7366 ext 4247 or email: [kpeoples@pnat.com](mailto:kpeoples@pnat.com)

**Paul Seguin, Executive Director - Kids' Chance**

(800) 246-8599 ext 116 or email: [kidschancenc@gmail.com](mailto:kidschancenc@gmail.com)

**EXHIBITOR INSURANCE/HOLD HARMLESS CLAUSE**

Exhibitor assumes entire responsibility and hereby agrees to protect, indemnify, defend, save and hold harmless the International Workers' Compensation Foundation (IWCF), its employees and agents, Chelsea Place Meetings and its employees and agents, and the Raleigh Convention Center against all claims, losses and damages to persons or property, governmental charges or fines and attorney fees arising out of or caused by exhibitor's installation, removal, maintenance, occupancy or use of the exhibition premises or part thereof, excluding any such liability caused by the sole negligence or concurrent comparative negligence of the Raleigh Convention Center and its employees and agents, Chelsea Place Meetings and its employees and agents, as well as the IWCF, its members, employees and agents.

In addition, exhibitor acknowledges that the Raleigh Convention Center, Chelsea Place Meetings, and the IWCF do not maintain insurance covering exhibitors' property or potential liabilities and that it is the sole responsibility of the exhibitor to obtain business interruption insurance, property damage insurance and liability insurance covering such losses by exhibitor. Exhibitor shall obtain and keep in force during the term of the installation and use of the exhibit premises, policies of comprehensive general liability insurance and contractual liability insurance and specifically referring to contractual liability set forth in the foregoing paragraphs hereof, in an amount not less than \$1,000,000 combined single limit for personal injury and property damage. The Raleigh Convention Center, Chelsea Place Meetings, and the IWCF shall be included in such policies as additionally named insureds for this convention only.

**AUTHORIZED  
SIGNATURE:** \_\_\_\_\_

**DATE:** \_\_\_\_\_

**SPONSORSHIP OPPORTUNITY**

You are invited to register as a sponsor for the Twenty Third Annual North Carolina Workers' Compensation Educational Conference. The following sponsorship levels are available:

- Gold:**           **\$1,000 Contribution**
  - Complimentary Attendee Registration.
  - Organization name and contact information will appear in conference program.
  - Organization name will appear on a large "Thank You Sponsor" sign in exhibit area.
- Silver:**           **\$500 Contribution**
  - Organization name will appear on a large "Thank You Sponsor" sign in exhibit area.

**CHECK ONE OR MORE CATEGORIES:**

- EXHIBITOR  
 SPONSORSHIP:  Gold  Silver

**Company Name:** \_\_\_\_\_

**Specialty:** \_\_\_\_\_

**Contact Person:** \_\_\_\_\_

**Title:** \_\_\_\_\_

**Address:** \_\_\_\_\_  
\_\_\_\_\_

**City:** \_\_\_\_\_

**State:** \_\_\_\_\_ **Zip:** \_\_\_\_\_

**Telephone:** \_\_\_\_\_

**Fax:** \_\_\_\_\_

**EXHIBITORS & GOLD SPONSORS ONLY**

**Comp Registrant #1:** \_\_\_\_\_

**Title:** \_\_\_\_\_

**Email Address:** \_\_\_\_\_

**EXHIBITORS ONLY**

**Comp Registrant #2:** \_\_\_\_\_

**Title:** \_\_\_\_\_

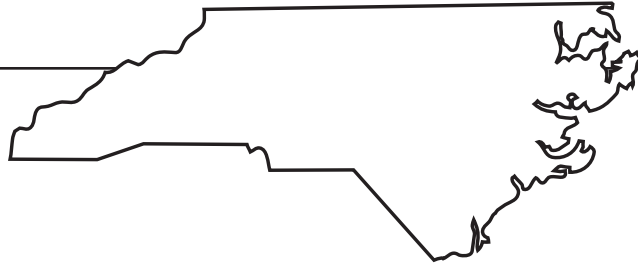
(Please print names as you wish them to appear on name tag)

**Email Address:** \_\_\_\_\_

**Two registration options are available for exhibitors and gold and silver sponsors**

1. **Payment by Credit Card** (MasterCard, VISA or American Express) - go to [www.iwcf.us/iwcfevents.html](http://www.iwcf.us/iwcfevents.html) and click on link to Register Online under NORTH CAROLINA. (*Credit Cards Only*)
2. **Payment by Check** Complete, copy and return this form, along with a check made payable to the IWCF (International Workers' Compensation Foundation, Inc.) and mail to IWCF, 570 Memorial Circle, Suite 320, Ormond Beach, FL 32174.

**For additional information contact the IWCF office at: Phone (386) 677-0041 • Fax (386) 677-0155 • [iwcf@bellsouth.net](mailto:iwcf@bellsouth.net)**



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**WEDNESDAY - FRIDAY • OCTOBER 10 - 12, 2018**

*Early Bird Conference Registration Deadline: August 1, 2018*

*Hotel Conference Rate Deadline: September 10, 2018*



**I W C F**  
570 Memorial Circle, Suite 320  
Ormond Beach, FL 32174

First Class Mail  
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