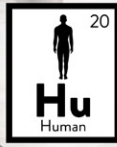




**MAY 19-21 • RENAISSANCE AUSTIN HOTEL**



**2020 TEXAS WORKERS' COMPENSATION CONFERENCE**  
**THE HUMAN ELEMENT**

**TDI** | Division of Workers' Compensation

**2020 TEXAS WORKERS' COMPENSATION CONFERENCE AGENDA**

**Tuesday, May 19**

**Exhibitor Set-up** 10 a.m.

**Registration** 11 a.m.

**Opening & Welcome** 12:30 p.m. - 12:40 p.m.

Cassie Brown, Workers' Compensation Commissioner

**General Session** 12:40 p.m. - 1:40 p.m.

Stop the Bleed - Kevin Rix, Dell Seton Medical Center

**Breakout Sessions**

2 p.m. - 3 p.m.

- Augmented & Virtual Reality Triage Training
- Opioid Prescribing & Dispensing: Trends in Texas and Nationwide
- The Role of Human Factors in Workplace Safety and Health
- How Employee Engagement Improves Workplace Safety

**General Session** 3:20 p.m. - 4:20 p.m.

The Impact of Social Determinants of Health on Your Workforce  
Mark Walls, Safety National; Kimberly George, Sedgwick

**Reception** 4:20 p.m. - 5:30 p.m.

**Wednesday, May 20**

**Registration & Continental Breakfast** 8 a.m. - 8:30 a.m.

**Welcome** 8:30 a.m. - 8:35 a.m.

**General Session** 8:30 a.m. - 9:30 a.m.

Trends in Workers' Compensation: 15 Nuggets in 60 Minutes  
Mark Pew, Preferred Medical; Stuart Colburn, Downs & Stanford;  
Bill Zachry, State Compensation Insurance Fund of California

**Breakout Sessions**

9:50 a.m. - 10:50 a.m.

- Mental Health in the Workplace
- How the Individual Can Eliminate Chronic Pain
- How Employee Engagement Improves Workplace Safety (repeat)
- The Role of Human Factors in Workplace Safety and Health (repeat)

11:10 a.m. - 12:10 p.m.

- How Workers Think About Recovery & RTW: A Work-Centric Model
- Adding the Personal Element to Utilization Review
- Ahead of the Curve: Preparing for an Aging Workforce with Holistic Interventions
- Safety Management: Two Vastly Different Approaches

**Lunch** 12:10 p.m. - 1:25 p.m.

**Breakout Sessions**

1:25 p.m. - 2:25 p.m.

- Psychosocial Care: How Childhood Trauma Impacts Recovery
- Claims Management: An Inside Out Perspective
- Safety Management: Two Vastly Different Approaches (repeat)
- Ahead of the Curve: Preparing for an Aging Workforce with Holistic Interventions (repeat)

2:45 p.m. - 3:45 p.m.

- Beyond Biomedical: Identifying Those at Risk for Delayed Recovery
- Adding the Personal Element to Utilization Review
- Talk, Text, Crash
- OSHA Update

4:05 p.m. - 5:05 p.m.

- Better Outcomes with the Claims Advocacy Model
- Claims Management: An Inside Out Perspective
- Talk, Text, Crash (repeat)
- Use of Injury & Illness Data Requested by the Bureau of Labor Statistics

**Thursday, May 21**

**Continental Breakfast** 8:30 a.m. - 9 a.m.

**General Session** 9 a.m. - 10 a.m.

Kid's Chance: Stories of Loss, Stories of Hope  
Jessica Corna, Office of Injured Employee Counsel

**Breakout Sessions**

10:20 a.m. - 11:20 a.m.

- Fraud Schemes in the Workers' Compensation System
- Return to Work Panel: It Takes a Team
- Administrative Enforcement vs. Criminal Prosecution
- OSHA Update (repeat)

11:40 a.m. - 12:40 p.m.

- Psychology of a Dispute: Conflicts in Communication
- Dispute Resolution: Ask DWC
- Health Care Advanced Billing & Reimbursement Workshop
- Use of Injury & Illness Data Requested by the Bureau of Labor Statistics (repeat)



**NOTE:** This agenda is not final. Sessions and times may change.

For additional information contact IWCF at: Phone: 386-677-0041 | Fax: 386-677-0155 | Email: iwcf@bellsouth.net  
The International Workers' Compensation Foundation (IWCF, FEIN #35-1737364) is a non-profit corporation dedicated to workers' compensation education and outreach.